

**Registration** for a **tim** membership incurs a one-off fee of **€ 15**.

The monthly **tim** membership **fee** is **€ 9.50** (minimum term of contract: 1 year).

## Do you have a valid Top-Ticket, a KlimaTicket Steiermark or a KlimaTicket Österreich?

Then your registration and the monthly membership fee are free of charge.

With your student card, registration is free and you will only pay a monthly membership fee of € 5 instead of € 9.50 until you turn 26 (the minimum term of contract is only 6 months).

As a **tim** member, the **entire range of tim carsharing services** is available to you at the following tariffs:

### Hourly tariffs

			
	Small car	Mid-range	Transporter
1st hour	€ 5.80	€ 6.80	€ 7
2nd hour	€ 5.80	€ 6.80	€ 7
3rd hour	€ 8.30	€ 9.50	€ 10
4th hour	€ 8.30	€ 9.50	€ 10
from the 5th to the 9th hour, per hour	€ 11.50	€ 12.50	€ 12.50

### Daily tariffs

from the 10th to the 24th hour, flat rate	€ 100	€ 110	€ 110
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### Flat-rate Weekend fee

Friday 3 pm to Sunday 10 pm	€ 150	€ 160	€ 160
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### Long-term rental car use

possible for all carsharing classes

10 days and up **upon request by email**

Fuel not included, km free

### The following applies per booking for all carsharing vehicles:

- Fuel and electricity costs included
- 50 km free; thereafter, each additional km will be charged at € 0.20 for electric vehicles and € 0.25 for conventional vehicles
- Flat-rate weekend fee: 150 km free
- Digital motorway toll sticker and tolls for the Gleinalm and Bosruck tunnels (A9) are included
- Minimum booking period for mid-range cars: 3 hours

### Cargo bike

The **tim** cargo bikes can be used at selected **tim** locations at € 1 per hour.



**Registration fee**

per company	€ 15
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**Monthly fee**

Small: 1 account, 5 users	€ 35
Medium: 1 account, 10 users	€ 50
Large: 1 account, 20 users	€ 80

**Hourly tariff** for tim business customers

at the regular tim tariffs

**Deductible options**

Insurance deductible in the event of a claim	€ 450
tim+membership per year (reduced deductible of € 99 instead of € 450)	€ 60

**Delay**

Delayed return of vehicle – unannounced	€ 100
Delayed return of vehicle – with timely notice <sup>1</sup>	€ 30
Delayed return of vehicle – with timely notice <sup>2</sup>	€ 10

**Vehicle/vehicle return**

Vehicle not parked properly at the tim location <sup>3</sup>	€ 30
Vehicle returned with tank less than 25 % full	€ 30
Use of technician services due to user fault (e.g. battery empty), per hour	€ 50 and up
Cleaning due to excessive dirt/smoking, etc. – based on the level of effort required	€ 50 and up

**Loss/theft**

Replacement of vehicle documentation	€ 30
Loss of charging cable	€ 350
Issuing of a new tim card <sup>4</sup>	€ 30
Loss of vehicle charging card	€ 50

**Other costs**

Issuing a tim card during registration	€ 10
Processing fee for traffic tickets, accident/damage, payment plans, etc.	€ 35 and up
Processing fee for late payment (payment reminder/collection)	€ 10 and up
Processing fee for booking/cancellation/change of a booking by the customer service department	€ 5 and up
Locking fee (unlocking and locking by the customer service department)	€ 5
Allowing access to the vehicle to unauthorised persons/transfer of the access medium (access data app, tim card, etc.) to unauthorised persons	€ 450
Handling costs	€ 15 and up
Non-commencement of travel with reserved vehicles	100 % of the current value
Unsuccessful SEPA direct debit (chargeback fees)	according to the bank fee charged

All amounts inclusive of VAT.

<sup>1</sup> Subsequent user is affected

<sup>2</sup> Subsequent user is not affected

<sup>3</sup> Wrong parking spot, doors/windows unlocked, improper charging, etc.

<sup>4</sup> Access card for locking and unlocking tim vehicles

The prices and conditions for deductibles and additional services stated herein are subject to change without prior notice.

More information is available at:

[www.tim-graz.at](http://www.tim-graz.at)

Last updated: July 2025